

4.15.2024

... I then met with both Rob + Kathleen in early December. They arrived assuring me that they were there to address my concerns and be supportive of my situation. Rob and Kathleen were quick to point out that my other pines were also dying - it was daunting. They were both sensitive & respectful, knowing that removing so many trees would drastically change my property look / landscape.

They also pointed out how the impact would benefit my redwoods + oaks. And lastly, there was no question that we were all in agreement of the fire safety defense. I am grateful to them both. Their kindness, knowledge + sincerity gave me the support in going forward with their recommendations.

I appreciate that they did not "hand me off" to someone else. Rob is in communication with me, ensuring this project is handled correctly ... all while considering my position at the same time. My many thanks to Rob, Kathleen
sincerely -

Dear Chief Mahoney,

My name is Kim. and
I live in Sleepy Hollow.

I am writing to compliment and praise the efforts of Sr. Fire Inspector Rob Bastianon and Wildfire Specialist Kathleen Cutter. They have been very kind and helpful to me and I would love to see them recognized.

Last fall, I sadly started to lose my pine trees to beetle bark + the drought. They were on our property many years before I had moved to Fawn Drive. In November I went to your station to see how best I could deal with a progression of dying pine trees - and also to inquire about the grants being offered. This is when I met Rob Bastianon. Rob was very engaging and informative and suggested a "one off" inspection with Kathleen
K.M.

Ross Valley Fire Department
777 San Anselmo avenue
San Anselmo, CA 94960

April 15, 2024

To all of you who participate in life saving measures:

Thank you so much for your rapid response and expertise in getting the ball rolling that saved my life.

On 11/11/23 early afternoon I had a sharp pain in my throat while my wife and I were traveling south on highway 101 at 65mph. I immediately knew something was wrong and I pulled over 3 three lanes and exited the freeway at the downtown San Rafael exit.

I parked in front of a restaurant in a loading zone; my wife called 911. Within 2 minutes your fire truck arrived and the firemen checked me out.... said I was not having a stroke....did a quick ekg and realized something was amiss. Within 2 minutes an ambulance came and whisked me off to MarinHealth Medical Center.

At Marin I had a CT scan where the doctors realized I was having an aortic dissection.

Stanford had a bed open and their cardiac surgeon was available for surgery. I was helicoptered to Stanford and immediately went into surgery.

The rest is history. I am alive today thanks to your rapid response.

Thank you for my second chance at life.

Sincerely,

Stephen N.